

Net Health Wound Care

General Information

Plan Report ID Number: 2022001

Developer Name: Net Health

Product Name: Net Health® Wound Care

Version Number: 7.0

Certified Health IT Product List (CHPL) ID: 15.04.04.2815.Woun.07.00.1.181231 Developer Real World Testing Page URL: www.nethealth.com/real-world-testing

Real World Testing Results

Table of Contents

- Changes to Original Plan
- Withdrawn Products
- Summary of Testing Methods and Key Findings
 - 1. Electronically Send and Receive Referrals
 - 2. E-Prescribing
 - 3. Data requests Application Access
 - 4. Patient Access to View, Download, Transmit
 - 5. Patient Selection Application Access
 - 6. Export and Import CQM Data
 - 7. Direct Project
 - 8. Data Export
- Standards Updates (Including SVAP and USCDI)
- Care Settings
- Metrics and Outcomes
 - 1. Electronically Send and Receive Referrals
 - 2. E-Prescribing
 - Data requests Application Access
 - 4. Patient Access to View, Download, Transmit
 - 5. Patient Selection Application Access
 - 6. Export and Import CQM Data
 - 7. Direct Project
 - 8. Data Export
- Key Milestones
- Attestation





Changes to Original Plan

Summary of Change	Reason	Impact
Export and Import CQM Data Measure 3	Collection of Measure 3	Net Health expects
(Successful production of multi-facility,	results has been removed	impact to be minimal
de-identified and aggregated report of	due to a lack of technical	and is covering this
total number of patients meeting and	feasibility in being able to	criterion in Section 6(I).
patients not meeting the performance	report on these results.	
criteria for each measure supported		
within Net Health Wound Care) was		
removed.		

Withdrawn Products

Net Health did not withdraw any certified products in 2022.

Summary of Testing Methods and Key Findings

Net Health Wound Care's approach to real world testing (RWT) reinforces our commitment to compliance with our certification criteria. Our cloud-based, SaaS (Software as a Service) application allows for real-time, de-identified and aggregated usage reports, permitting Net Health to verify the application works in production as intended and verifying Net Health Wound Care's ability to be used by providers in the real world.

Within the first year (2022) of Real World Testing results collection and monitoring, we saw how real customer usage applied to the methods selected for the plan – this included areas with low levels of usage. However, due to the nature of our application, we were able to submit test data within the production environment for most low-usage methods in order to replicate and produce results, as they would be if a provider would have initiated the methods. As such, the results shared in this report demonstrate what the real-time, de-identified and aggregated usage of these methods are within the same production environment that our providers use.

Through monitoring these results, we were also able to identify areas where the methods were producing errors or error rates above the desired thresholds. Using this visibility, we were able to address these areas.





1. Electronically Send and Receive Referrals

Measure: Numbers of received and sent referral summaries, and associated success rate, in the Net Health Wound Care production environment.

Description: A provider should be able to electronically send and receive a referral from another provider or clinical practice within the Net Health Wound Care software. This measure will demonstrate the ability of a provider to send a care/referral summary from Net Health Wound Care, receive care/referral summary, and review, validate, and incorporate data within Net Health Wound Care.

Net Health internal audit log reports will be reviewed to validate the number of times a provider sent or received a transition of care/referral summary, along with success and error rates. This aggregate report will be reviewed quarterly by Net Health staff. Net Health Wound Care also provides clients with a Referral Summary Error Log that allows them to see for themselves within the application if an imported referral summary has failed along with the associated error message.

Additionally, the measure will verify the correct patient record and incorporate the data into the appropriate patient's record by matching any pre-existing patient records on name, date of birth, and facility with the incoming transition of care. If demographic information does not match, the clinician has the ability to locate the patient manually using a search function or create a new patient record.

For inbound patient referrals, Net Health Wound Care users can utilize a reconciliation tool built into the software for the imported C-CDA. Users can then complete a comparison of those items that are already documented on the patient record and any new medical record elements included in the referral summary. The clinician can then elect to reconcile the two data sets to create a comprehensive medical record for the patient.

Justification for selected measure/metric: By utilizing a cloud-based, SaaS application, Net Health can run aggregated reports of functionality usage within the application across customer installations in our production environment. Net Health Wound Care is able to demonstrate conformance with the certification criteria in wound care practices without disrupting providers and clients with data requests by analyzing the number of successful and error-generating exchanges of C-CDAs.

2. E-Prescribing

Measure: Number of quarterly successful transactions for each supported e-prescribing message type in the Net Health Wound Care production environment and number of errors for each message type.

Description: A provider should be able to perform electronic prescribing following the standards in §170.315(b)(3).



Because Net Health Wound Care is a SaaS-based application, Net Health will create internal reports that are able to demonstrate real world use of electronic prescribing. Net Health Wound Care can meet all requirements of §170.315(b)(3) by querying our database for utilization numbers (and associated errors) for each supported e-prescribing message type as defined by the requirements. This will be done quarterly to verify all transaction types are being utilized and reviewed by Net Health staff.

If Net Health Wound Care providers have not completed transactions for each message type stipulated in §170.315(b)(3), those transactions will not be able to be demonstrated in our production environment using this method. However, Net Health users do currently e-prescribe in the Net Health Wound Care application today and Net Health will respond to any findings that indicate zero usage for particular message types and investigate.

Justification for selected measure/metric: By pulling aggregate usage reports from the Net Health database, we can demonstrate conformance with certification criteria without disrupting our providers and clients with data requests. These aggregated reports will demonstrate that new prescriptions were successfully routed to Surescripts and previous e-prescriptions can be effectively updated within the Net Health Wound Care application from inbound e-prescription requests utilizing the latest NCPDP standard message formats.

3. Data Requests - Application Access

Measure: Number of successful exchanges of structured patient information in Net Health's production environment as measured by API calls within the publicly-available Net Health API.

Description: A patient should be able to share their health information upon request with third-party vendors that have elected to integrate with Net Health's publicly-available API. Given the patient population our application serves, and our status as a specialty EMR, we expect utilization of this API function to be low. If that is the case, upon our completion of this test, Net Health can prove conformance with this certification criteria in our production environment with test data.

If by mid-year, Net Health Wound Care is not able to verify all the requirements using aggregated and de-identified reporting data, Net Health will utilize a test application built in our production environment with which we can exchange test patient information. All tests can be completed in our production environment.

Due to Net Health Wound Care being a SaaS-based application, all requirements of §170.315(g)(8), and §170.315(g)(9) can be met by querying the database to verify the number of responses for data requests by data category, date range, or all data categories in accordance with the criteria. Quarterly review of certification criteria will be done to verify each requirement is met throughout the year.



Justification for selected measure/metric: By utilizing Net Health Wound Care's cloud capabilities to pull aggregate reports of functionality from the application, we can demonstrate conformance with the certification criteria without disrupting our providers and their patients with data requests.

Furthermore, it would be difficult to verify API utilization if our clients' patients are not taking advantage of this function or if no third-party vendors have elected to utilize our publicly-available API. By using a test facility in the same production environment used by our clients and integrating a Net Health-developed healthcare app, Net Health will demonstrate conformance to the certification criteria.

4. Patient Access to View, Download, Transmit

Measure: Number of successful downloads, views and transmissions of patient C-CDAs within Net Health's Patient Portal as triggered by a patient's (or their authorized representative) action within our internet-based portal.

Description: A patient should be able to view, download and transmit their health information to a third-party. Net Health has built a Patient Portal to fulfill this function, allowing patients ondemand access to their medical record information.

Because Net Health Wound Care is a SaaS-based application, all requirements of §170.315(e)(1) can be met by querying the database for each individual requirement. Quarterly review of each certification criterion will be done to verify each requirement is met.

Justification for selected measure/metric: By utilizing Net Health Wound Care's cloud capabilities to pull aggregate reports of functionality from the application, we can demonstrate conformance with the certification criteria without disrupting our providers and clients with data requests.

Patient medical record information is fully viewable in a human-readable format within Net Health's patient portal. Successful downloads, views and transmissions imply effective utilization of this key functionality within our patient portal.

5. Patient Selection - Application Access

Measure: Number of successful exchanges of structured patient information with a third-party vendor in Net Health's production environment utilizing a shared patient ID.

Description: Net Health's publicly-available API allows for a standard exchange of patient health information utilizing a shared patient ID to ensure accurate record exchange.

Because Net Health Wound Care is a SaaS-based application, all requirements of §170.315(g)(7) can be met by querying the database for each individual requirement. Quarterly review of certification criteria will be done to verify each requirement is met throughout the year.



Furthermore, it would be difficult to verify API utilization if our clients' patients are not taking advantage of this function or if no third-party vendors have elected to utilize our publicly-available API. By using a test facility in the same production environment used by our clients and integrating a Net Health-developed healthcare app, Net Health will demonstrate conformance to the certification criteria.

Justification for selected measure/metric: By utilizing Net Health Wound Care's cloud capabilities to pull aggregate reports of functionality from the application, we can demonstrate conformance with the certification criteria without disrupting our providers and clients with data requests.

Furthermore, it would be difficult to verify API utilization if our clients' patients are not taking advantage of this function or if no third-party vendors have elected to utilize our publicly-available API. By using a test facility in the same production environment that is utilized by our clients and integrating a Net Health-developed healthcare app, Net Health will demonstrate conformance to the certification criteria.

6. Export and Import CQM Data

Measure 1: Number of electronically QRDA Category I files created by Net Health Wound Care users.

Description: Net Health Wound Care is designed with interoperability in mind, allowing providers to record and export MIPS CQM information, as well as import data files and calculate measure scores.

Net Health Wound Care will utilize internal reports to demonstrate clients can successfully import/export data files. Net Health will monitor utilization of our QRDA Category I export capabilities throughout the reporting year.

Measure 2: Number of successful data submissions directly to CMS using Net Health Wound Care's Automatic Transmission.

Description: Net Health Wound Care has also developed functionality to allow individual providers to directly report promoting interoperability and eCQM data to CMS via the Net Health Wound Care application and CMS' OAuth API. Utilizing internal reports and audit logs, Net Health Wound Care can verify whether or not clients are utilizing the API successfully.

Justification for selected measure/metric: While it is possible to utilize cloud-based reports to meet some of the criteria, like the ability to export or import data, it will be necessary for Net Health to engage at least one client to verify they are able to report CQM data with accuracy.





Comparing Net Health Wound Care measure results with the CMS web portal results is the best way to verify criteria is being met and functioning as intended.

7. Direct Project

Measure: Number of messages successfully routed to Secure Exchange Solutions.

Description: Net Health partners with Secure Exchange Solutions to meet the §170.315(h)(1) Direct Project certification criteria. The measure will verify that our integration with Secure Exchange Solutions is in production and Net Health Wound Care users are able to successfully send and receive direct messages as detailed by the criteria.

Justification for selected measure/metric: Net Health Wound Care uses a third-party, Secure Exchange Solutions, to meet this criteria via their SES Direct product. Secure Exchange Solutions will submit a real world testing plan as part of their certification, so our measure is based on verification of our successful integration with Secure Exchange Solutions in our production environment.

8. Data Export

Measure: Number of successful exports using Net Health Wound Care's data export tool.

Description: Net Health has built a data export tool to meet this certification criterion. Our users with a Facility Administrator user role can generate and download a CDA file containing relevant treatment information for one or more patients in a specific date and time range. Once the file is generated, it can be imported into another CEHRT or another EMR that supports the CDA file format, allowing this information to be integrated into the patient's medical record. Net Health can pull a report of the total number of successful exports completed by our facilities in our production environment.

Justification for selected measure/metric: A successful export indicates the ability to successfully extract this information out of the Net Health Wound Care application for use by another system in service of the completeness of a patient's medical record. Our data export tool has been reviewed and designed to meet the regulations for criterion § 170.315(b)(6) Data Export.





Standards Updates (Including SVAP and USCDI)

✓ Yes, I have products certified with voluntary SVAP or USCDI standard (see table below).

Standard (and version)	170.215(a)(2) 4.0.0 HL7® FHIR® US Core Implementation Guide STU 4.0.0, June 2021
Updated certification criteria and associated product	170.315(g)(10)
CHPL Product Number	15.04.04.2815.Woun.07.00.1.181231
Conformance measure	ONC Test Procedure; Version: 2.2 Net Health Wound Care implements the FHIR R4 API and adheres to the 170.315(g)(10) certification criteria, allowing for secure and standardized data exchange with other healthcare systems.

Care Setting(s)

- **Outpatient Wound Care**: Hospital-based or privately-owned outpatient wound care clinics
- **Independent Providers**: Independent providers or groups of providers who offer wound care services in post-acute facilities

Metrics and Outcomes

1. Electronically Send and Receive Referrals

Associated certification criteria

Certification Criteria	Requirement
§170.315 (b)(1) Transitions of Care	(i)(A) Send transition of care/ referral
	summaries
	(i)(B) Receive transition of care/ referral
	summaries
§170.315(b)(2) Clinical Information	(ii) Transition of care/ referral summary is
Reconciliation and Incorporation	matched to the correct patient
	(iii) Reconcile information





Relied Upon Software

NLM API

Expected outcomes

- Real world testing (RWT) will indicate the provider's ability to send and/or receive electronic referrals, with <1% error rate.
- RWT will demonstrate that the Health IT Module is conformant to "§170.315 (b)(1)
- Transitions of Care" and "§170.315(b)(2) Clinical Information reconciliation and incorporation" certification criteria.
- RWT will demonstrate that the Health IT Module is interoperable as specified in §170.315 (b)(1) by demonstrating the ability to send and receive referrals.
- RWT will demonstrate that the Health IT Module is able to reconcile and incorporate C-CDA
 as specified in §170.315(b)(2) to demonstrate the Health IT Module is interoperable with
 <1% error rate.

Results

	Received Direct Messages	Sent Direct Messages			
Quarter	Success	Success	Confirmed	Failed	Error Rate
Q1	1229	1663	15	0	0%
Q2	2100	2976	13	0	0%
Q3	2871	4009	19	2	.05%
Q4	2733	3858	30	10	.26%

Results Clarification

Met expected outcomes for our real-world testing plan? Yes

Results demonstrate that the Net Health Wound Care application is actively sending and receiving transition of care/referral summaries. Received messages garner a 100% success rate, as reception implies success. Sent messages are measured by statuses of "success," "confirmed," and "failed." "Success" and "confirmed" are counted towards the overall success rate of message transmission, as both statuses indicate successful connectivity being established for message transmission. Results indicate <1% error rate each quarter, meeting the expected outcomes for this measure.





2. E-Prescribing

Associated certification criteria

Certification Criteria	Requirement
§170.315(b)(3)	Prescribe, respond to change requests

Relied Upon Software

- First Databank
- SureScripts e-Prescribing

Expected outcomes

- Real world testing (RWT) will indicate the provider's ability to send or change electronic prescriptions with <1% error rate
- RWT will demonstrate that the Health IT Module is conformant to § 170.315(b)(3) Electronic prescribing certification criteria.
- RWT will demonstrate that the Health IT Module is interoperable as specified in
- §170.315(b)(3) by demonstrating that aggregate reports of live clients/ facilities achieving each of the standards in § 170.315(b)(3).

Results

	Q1		Q2	2	Q3	;	Q4	1
Message Type	Success	Failed	Success	Failed	Success	Failed	Success	Failed
CANRES	3	0	4	0	11	0	12	0
CANRX	6	14	7	22	11	17	12	26
CHGRES	2	15	3	16	7	15	10	47
NEWRX	15236	459	20842	620	22559	565	21954	400
RENREQ	3637	3	4794	5	5339	5	4484	1
RENRES	81	1	119	3	214	17	242	13





RXCHG	58	0	103	0	114	0	165	0
RXFILL	18	0	37	0	59	0	108	0
RXHREQ	8182	0	13259	0	6783	0	4986	0
RXHRES	8182	0	13259	0	6783	0	4986	0
Total Error Rate								
		1.37%		1.25%		1.46%		1.3%

Results Clarification

Met expected outcomes for our real-world testing plan? No

While Net Health Wound Care did not meet the expected outcome of <1% total error rate for the sending/exchanging of electronic prescription messages, the error rate was consistent across all quarters, and within an acceptable range of the expected outcome goal. Tracking of these Real World Testing (RWT) results also allowed us to isolate that it is the CANRX and CHGRES message types that are consistently the higher failure-rate messages across all quarters. However, these messages represent <1% of all the messages sent each quarter. Therefore, we can determine that these message failures are outliers within the overall dataset, although important to continue monitoring to identify consistent error causes.

3. Data Requests - Application Access

Associated certification criteria

Certification Criteria	Requirement
§ 170.315(g)(8) Application Access – Data Category Request	(i) Respond to request for data categories/dates in C-CDA
§ 170.315(g)(9) Application Access – All Data Request	(I) Respond to request for all data classes/dates in C-CDA

Relied Upon Software

- Swagger
- Identity Server 4





Expected outcomes

- Real world testing (RWT) will allow Net Health to verify utilization of our publicly-available API by both third-party vendors and also patients who have elected to share their health information with a third-party app.
- RWT will demonstrate the ability to respond to a request for patient data and return said patient data utilizing a shared patient ID via our secure API.
- RWT will demonstrate the ability to respond to a request for patient data and return the data categories or dates requested in accordance with § 170.315(g)(8).
- RWT will demonstrate the ability to respond to a request for all USCDI data categories in a summary record format in accordance with § 170.315(g)(9).

Results

	Exchanges of structured patient information - API Calls			
Quarter	Success	Failure	Error Rate	
Q1	0	0	0%	
Q2	0	0	0%	
Q3	2	0	0%	
Q4	0	0	0%	

Results Clarification

Met expected outcomes for our real-world testing plan? Yes

Tracking of Real World Testing (RWT) results indicated no customer utilization of the publicly-available Net Health API to share health information upon request with third-party vendors that have elected to integrate with Net Health's publicly-available API. So Net Health submitted (2) test patients to demonstrate functionality in Q3 with a test app we developed to call out to our own API. In Q3, all data was from test patients, but submitted in our real-world production environment. Net Health Wound Care is used exclusively by chronic wound care providers and this niche has not prompted any third-parties to engage with Net Health to build out to the public-facing API we have developed.





4. Patient Access to View, Download, Transmit

Associated certification criteria

Certification Criteria	Requirement
§ 170.315(e)(1) View, Download, and Transmit to 3rd Party	(i)(A) View data in a readable format
	(i)(B) Download ambulatory summary using CCD Template
	(i)(C) Transmit ambulatory summary to 3 rd party

Relied Upon Software

- Net Health Patient Portal (Version v1.0)
- Secure Exchange Solutions SES Direct

Expected outcomes

- Real-world testing (RWT) will allow the user to be able to view, download, and transmit their health information to a third-party in accordance with § 170.315(e)(1).
 - o The user will be able to view their health information in a web-based portal
 - o The user will be able to download the C-CDA in both a human-readable format and a usable CCD template
 - o Transmit email transmission to any email address, including an encrypted method

Results

Quarter	View	Download	Transmit
Q1	205	2	29
Q2	278	3	29
Q3	221	0	2
Q4	195	2	7





Results Clarification

Met expected outcomes for our real-world testing plan? Yes

No customers in Q1 utilized the download of C-CDA within the Patient Portal, so Net Health submitted (2) test patients to demonstrate functionality. In Q2, all data was from test patients as well, but in our real-world production environment. Q3 and Q4 data were from client usage of view, download, and transmit – indicating successful usage of the functionality by real users.

5. Patient Selection - Application Access

Associated certification criteria

Certification Criteria	Requirement
§ 170.315(g)(7) Application Access – Patient Selection	(i) Receive a request and return an ID or token to obtain data

Relied Upon Software

- Swagger
- Identity Server 4

Expected outcomes

- Real world testing (RWT) will allow Net Health Wound Care to identify and match a singular patient record with a third-party app.
- RWT will demonstrate the ability to receive a patient ID from Net Health Wound Care for medical record integrity.
- RWT will demonstrate the ability to respond to a request for patient data and return the data categories or dates requested in accordance with § 170.315(g)(8) to the appropriate patient record by utilizing a shared patient ID.
- RWT will demonstrate the ability to respond to a request for all USCDI data categories in a summary record format in accordance with § 170.315(g)(9) to the appropriate patient record by utilizing a shared patient ID.





Results

	Exchanges of structured patient information with a third- party vendor		
Quarter	Success	Failure	Error Rate
Q1	0	0	0%
Q2	0	0	0%
Q3	2	0	0%
Q4	0	0	0%

Results Clarification

Met expected outcomes for our real-world testing plan? Yes

Tracking of Real World Testing (RWT) results indicated no customer utilization of the publicly-available Net Health API to exchange structured patient information. So Net Health submitted (2) test patients to demonstrate functionality in Q3. In Q3, all data was from test patients, but submitted in our real-world production environment.

6. Export and Import CQM Data

Associated Certification Criteria

Certification Criteria	Requirement	
§ 170.315(c)(1)—Record and Export	(i) Record CQM data	
	(ii) Export data file	
§ 170.315(c)(2)—Import and Calculate	(i) Import data file and use it	
	(ii) Calculate CQM	
§ 170.315(c)(3)—Report	(i) Create data file for transmission of CQM	
	data	

Relied Upon Software

N/A





Expected outcomes

- Real world testing (RWT) will give the customer the ability to document on each measure within Net Health Wound Care with <1 % error rate.
- RWT will demonstrate customer's ability to export CQM files in standardized format ondemand from Net Health Wound Care using real-world data with <1 % error rate.
- An exact match in measure calculations between Net Health Wound Care and CMS after exporting CQM files in QRDA format and uploading them to CMS.

Results

Measure 1

Quarter	Cat I Validation	Cat III Validation
Q1	212	149
Q2	19	14
Q3	10	20
Q4	19	26

Measure 2

	Data Submissions to CMS via Automatic Transmission			
Quarter	Success Failed Error Rate Error Rate			
Q1	0	6	100%	
Q2	0	0	0%	
Q3	0	0	0%	
Q4	0	0	0%	

Results Clarification

Measure 1: Met expected outcomes for our real-world testing plan? Yes

Net Health was able to measure both Cat I and Cat III files created by Net Health Wound Care users.

Measure 2: Met expected outcomes for our real-world testing plan? No

In Q1 the Automatic Transmission tool was utilized by Net Health Wound Care customers 6 times. Each transmission attempt failed. We were able to identify this through Real World Testing (RWT) results monitoring. However, the tool is only available in Q1, so no usage in subsequent quarters





was able to be validated for the 2022 reporting year. Net Health will continue to monitor this measure as part of the 2023 RWT plan. Automatic transmission tool usage is low as the majority of users report through a registry or directly to CMS via their website.

7. Direct Project

Associated Certification Criteria

Certification Criteria	Requirement	
§ 170.315(h)(1) Direct Project	(i) Send/ receive data to standard and wrapped	
	(iii) Delivery notification in direct	

Relied Upon Software

SES Exchange Solutions SES HISP (Version 2.0)

Expected Outcomes

Ability to electronically send and receive health information to a third party formatted as a wrapped message using the Applicability Statement for Secure Health Transport, Version 1.2.

Results

	Received Direct Messages	Sent Direct Messages			
Quarter	Success	Success	Confirmed	Failed	Error Rate
Q1	1229	1663	15	0	0%
Q2	2100	2976	13	0	0%
Q3	2871	4009	19	2	.05%
Q4	2733	3858	30	10	.26%





Results Clarification

Met expected outcomes for our real-world testing plan? Yes

Results demonstrate that the Net Health Wound Care application is actively sending and receiving transition of care/referral summaries. Received messages garner a 100% success rate, as reception implies success. Sent messages are measured by statuses of "success," "confirmed," and "failed." "Success" and "confirmed" are counted towards the overall success rate of message transmission, as both statuses indicate successful connectivity being established for message transmission. Results indicate <1% error rate each quarter, meeting the expected outcomes for this measure.

8. Data Export

Associated certification criteria

Certification Criteria	Requirement	
§ 170.315(b)(6) Data Export	(i) Create export summaries in real-time	
	(ii) Create export summaries based on a relative date and time	
	(iii) Create export summaries based on a specific date and time	

Relied Upon Software

N/A

Expected outcomes

- Ability for a Facility Administrator to export:
 - o Summaries of care in real-time
 - o Summaries of care on a scheduled date
 - Summaries of care on a recurring basis for a relative timeframe (e.g., the first of every month)





Results

Quarter	Attempts	Success	Failed	Error Rate
Q1 2022	9232	510	8722	94.48%
Q2 2022	956	608	348	36.4%
Q3 2022	920	696	260	28.26%
Q4 2022	947	607	349	36.85%

Results Clarification

Met expected outcomes for our real-world testing plan? Yes

Q1 data does not accurately represent the actual success rate for data export due to a defect that caused the data export service to run hundreds of times per failure. Net Health reviewed this output as part of our real-world testing and planned to resolve this defect based on this outcome.

Prior to Q2, the defect that was causing the error rate for Q1 to be falsely inflated was resolved, and we did see a significant decline in the error rate in Q2, as expected.

For the subsequent Q3 and Q4 periods, the data continued to show consistent error rates comparable to that of Q2.

Key Milestones

Key Milestone	Care Setting	Date/Timeframe	Notes
Beginning of reporting period for RWT	Outpatient Wound Care; Independent Providers	January 1, 2022	
Q1 Data Collected	Outpatient Wound Care; Independent Providers	April 1, 2022 – June 30, 2022	
Review system updates for SVAP update	Outpatient Wound Care; Independent Providers	April 1, 2022	



Data Export Service Defect Resolved	Outpatient Wound Care; Independent Providers	March 31, 2022*	Issue resolved by end of Q1 – no longer present at time of Q2 data collection, as evidenced in results
Q2 Data Collected	Outpatient Wound Care; Independent Providers	July 1, 2022 – September 30, 2022	
SVAP Update Completed - Health Level Seven International (HL7®) Fast Healthcare Interoperability Resources (FHIR®) R4 170.315(g)(10)	Outpatient Wound Care; Independent Providers	November 17, 2022	Live FHIR/Information sharing certification test administered and passed on the morning of November 17, 2022
End of reporting period for RWT	Outpatient Wound Care; Independent Providers	December 31, 2022	
Q3 Data Collected	Outpatient Wound Care; Independent Providers	January 23, 2023 – January 30, 2023	Q3 data collection delayed to allow teams to focus on other priority items relation to 21 st Century Cures certification.
Q4 Data Collected	Outpatient Wound Care; Independent Providers	January 23, 2023 – January 30, 2023	
Analyze data and create report	Outpatient Wound Care; Independent Providers	February 1, 2023*	Report compiled on an ongoing basis – submitted to certifying body, Drummond, on February 1, 2023





Attestation

This Real World Testing report is complete with all required elements, including measures that address all certification criteria and care settings. All information in this report is up to date and fully addresses the health IT developer's Real World Testing and Reporting requirements.

Authorized Representative Name: Sarah Irey

Authorized Representative Email: sirey@nethealth.com

Authorized Representative Phone: 629-216-0530

Authorized Representative Signature:

Date: 2/1/2023

